

Turkey Jobs Expertini®

System Key User

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Company: Procter & Gamble

Location: İstanbul

Category: other-general

Description

Our Supply Network Operations Department at P&G is looking to hire two System Key Users, within Transportation Operations and Warehouse Operations.

*The main location of the Warehouse Operations Key User role is Şekerpinar Distribution Center.

*The main location of the Transport Operations Key User role is Istanbul General Office.

If you have passion for systems and continuous improvement and enjoy being the system & operation expert within the transportation or warehousing area, then keep on reading and apply for this great opportunity.

You will play an essential role in the company's structure for using, maintaining, and improving the Supply Chain work processes, technology and capabilities to support the delivery of business results.

In this role, you will provide support in addressing business needs through existing or new functionalities in the related Transportation Management systems (e.g. TMS / Ortec OB etc) or Warehouse Management systems (e.g. PRIME, WFM). This will include supporting End Users with the necessary tools and knowledge for the continuation of daily operations (formal and on-the-job training).

Responsibilities:

Innovation/Adoption:

Responsible for flowing best practices and for communicating/coordinating and validating issues/improvements between the business and the local, regional, and global network.

Deployment/leadership of technical and work process changes/system upgrades and improvements.

Support projects as requested and may participate in development and user acceptance testing on new technologies and work processes.

Stay current on updates/projects impacting work system and updates end users.

Mastery:

Provide support for End Users and train, qualify, and maintain with ongoing coaching,

Maintain and renew the existing in-market documentation library, i.e training materials, job aids etc.

Execution:

Execute testing for relevant system upgrades/changes/regression testing.

Be the first level of support to end users for daily issues.

Owns escalation of issues and be the single point of contact for raising issue tickets with Service managers / helpdesk.

Ensuring recurring system issues and capability gaps are sustainably resolved / closed.

Support Emergency Alternate Procedure and maintain and update regression test plans.

Maintain compliance with regular update processes.

Governance

Owner of security process for technology to maintain proper registration.

Provide assistances with Audits and are key contributors to the System Control Self Assessment Process.

What will we offer you?

Inspiring and Hybrid Work Environment At P&G, colleagues become friends, creating a sense of belonging and caring for each other in our fun and inclusive work environment.

You will be a force for good and force for growth by positively impacting our local and global communities through corporate efforts in Community Impact, Equality and Inclusion and

Environmental Sustainability.

Making an Impact as of Day 1 – Our culture of accountability is unique. You will be trusted with bigger responsibilities from the start, managing teams and leading projects throughout your career!

Continuous Learning and Growth – You will immediately become a student of P&G Business School, where we grow next generation leaders with world-class training programs.

Feeling Valued and Rewarded – With our top-notch and pioneer people systems, you will be financially rewarded for your impact; enjoy competitive benefits and feel your wellbeing is taken care of with our flexible work arrangements. Please visit for more information.

Job Qualifications

University degree from logistics/computer programming /management information systems or related departments.

Able to communicate fluently in English/Turkish both written and spoken.

Previous SAP knowledge/experience would be an advantage.

Experience with transport operations / transport systems or warehouse operations/warehouse systems would be a plus.

Interested to learn and improve transport/warehouse operations and work with digital tools.

Strong motivation and learning agility to understand business processes and systems.

Good listener with strong collaboration skills.

Continuous improvement mindset.

Immigration Sponsorship is not available for this role.

Please apply by submitting your CV in English!

Watch this video to learn about our recruitment process:

At P&G #weseeequal

We are an equal opportunity employer and value diversity at our company. At P&G we strive to build a culture where everyone feels welcome, included, and able to bring their full selves to work. We ensure that individuals with disabilities are provided reasonable

accommodation to participate in the job application or interview process. Please click if you require an accommodation during the application process. Please make sure to wait to hear back from us regarding your accommodation before proceeding with the online assessment, we thank you in advance for your patience.

Job Schedule

Full time

Job Number

R000102893

Job Segmentation

Experienced Professionals (Job Segmentation)

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