

# Turkey Jobs Expertini®

## Technical Support Manager - Istanbul

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Company: International Service Group

Location: Turkey

Category: other-general

Ref:Key objectives: Support in claim issues for customers Analyse, troubleshoot, and quickly resolve issues encountered by customers Support homologation process of standard and new products at customers and end-users Collaborate with Sales and Product Development team for new opportunities and specifications Educate end user and converters - promote and sell products to customers and end users where appropriate. Job description:

Technical service/Application Support Product positioning and new product development Claim management focused on improvements Communicate, cooperate and coordinate with colleagues Professional experience, skills and behavioral competencies: Knowledge of polymer processing technology (extrusion by different methods). The main competence profile is polyolefins Knowledge of properties and brands of PP and PE grades (specific to the region). Willingness to develop and explore product areas for all petrochemical products Fluent English, both written and spoken (Upper-Intermediate and higher) Highly motivated, good communication skills, ability to multi-task with large amounts of information, ability to prioritise, high analytical skills, stress-resistance, teachability Confident use of MS Office, Outlook. Knowledge of SAP, Minitab as an advantage.

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