

# Turkey Jobs Expertini®

## Technology Centers Operation Expert

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Company: Vodafone

Location: Istanbul

Category: other-general

Your dream job does exist.

Discover it at Vodafone!

Join our journey as we connect for a better future. Ready?

We are looking for a **Technology Centers & Energy Systems Services Expert**

**First things first: Our Brand.**

**Here are the key behaviours that help us bring our Spirit and Purpose to life:**

Earn customer loyalty: Small things do matter.

Experiment, learn fast: Just take the chance.

Create the future: That s possible.

Get it done, together: It s up to each of us to make it happen.

Here, everyone can feel free to be themselves and express their ideas.

We are proud to have the most flexible #hybrid way of working in Turkey.

Together with your team, you can decide which days to come to the office depending on your work requirements.

Another favorite: Meeting-free afternoons! Every Friday, arrival of the noon means we can start to take it easy: spend time working on our personal development or catching up with our team. We call this #CumaKafas (Friday mood :)).

And yes we are Agile! The world is constantly changing. And we cannot afford not to!

Our journey began by simplifying our organizational model and transforming into a more agile structure that now we use extensively, especially in our development processes.

### **Why is this role really critical to us?**

- Keep Esenyurt Technology Center up and running 7/24 basis
- Ensure the 7/24 continuity of Esenyurt Technology Center operation
- Conclude internal and external customer requests in a timely and complete manner within the framework of roles and responsibilities
- Operate Esenyurt Technology Center in an energy efficient and sustainable manner

### **How will you spend your time at Vodafone?**

- To apply Technical Infrastructure Maintenance and Operations Processes and defined actions via operation maintenance Subcontractor according to SLA KPIs. (L2 level operation)
- To apply layout allocations for Network/IT Equipment at Technology Center
- To make a periodical system checks and test of all infrastructure equipment, support independent audits
- To fulfil commissioning and integration of new energy systems and cooling equipment.
- To update & report electrical infrastructure layouts and drawings of Technology Center
- To warn and inform planning team in case of any capacity shortage and performance degradation at infrastructure equipment in details
- To follow up daily status of all infrastructure equipment in relation with Telecom and IT equipment
- To prepare weekly progress reports, energy equipment reports.
- To assure the quality of installation and works to be as required in the specifications and to be completed on schedule at Technology Center,
- To operate Technology Center environment without service outage
- To communicate closely and frequently with Internal/External Customer periodically at his/her Technology Center
- To monitor all alarms from infrastructure systems (7/24 basis)
- To take all essential preventive actions before fault occurrence
- To apply immediate corrective action in order to restore the system
- To supervise trouble shooting to be done by related vendor via MSP
- To report weekly performance of each system
- To present technical introduction of Esenyurt Technology Centre (English/Turkish)
- To provide technical data to tender documents

- To support and organize Customer activities after sales
- To supervise/accompany potential customer visits (English/Turkish)
- To ensure to work safely and in good health, and provide a safe place of work,
- To work in compliance with health & safety rules and policies, and to identify risks related to the works/job
- To prevent/stop any unsafe works or acts
- To report all accidents and occupational health problems of own, staff, team members or contractors, to HSE&W department
- To attend and make sure staff attends to the relevant health & safety trainings provided by Vodafone HSE&W department
- Responsible for noting and reporting any deviations from the VTAS's security policy and report all suspected security and/or policy breaches to VTAS FRS Management
- To support the other Technology Centres for the above items if necessary

**You are just the person we ve been looking for, if you have:**

- Preferably Electrical/Mechanical Engineer
- Good Knowledge and experience on Energy infrastructure and power systems (Transformer, Generator sets, HV cubicles, busbars&cables), fire detection and extinguishing systems, high capacity Air Conditioners systems, cabling and layout planning of Technology Center
- Customer oriented, result oriented, emphatic, good relationship with customers, customer satisfaction oriented
- Team work, innovative, adaptable, Flexible working (night-weekends-7/24 shift)
- Min 5 years similar experience
- Very Good English (at least Upper intermediate level)
- Mainly GSM/IT environment experience
- Experience at Telecom Operator or Mission Critical building
- Candidate home close to Esenyurt Technology Center
- Competency Map
- Flexibility
- Operational awareness
- Solutions driven
- Working as a part of team

**Get to know us**

If you want to know more about us and what we do, then visit our website:

Instagram:

Youtube:

This role has a #Hybrid working model

**Wait for it: Our benefits!**

**We like to keep them flexible:**

Vflexy: Flexible Benefits Program

Hybrid working kit

Ergonomic kit allowance

Digital meal voucher

Flexible transportation allowance.

Employee assistance hotline & counselling

Comprehensive and flexible private health insurance

Discounted price deals for wide range of products & services

**Plus, plenty more to enjoy!**

**#LI-Hybrid**

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