# **Turkey Jobs Expertini®**

### **Turkish Speaking Back Office Support Specialist**

#### **Apply Now**

Company: TELUS International

Location: Izmir

Category: other-general

Our people are at the heart of our culture! Join a company that appreciates your energy, drive and enthusiasm just as much as your skills!

Career first, company second! The majority of our directors and managers started their careers as agents or junior positions. And yes, we offer competitive salaries and benefits. But even better – it's our caring culture that defines who we are and why you'll want to become part of our family.

Be part of something great!How would you like to take a long journey with us for TELUS International, a global Customer Service Management Company?

Now we are looking for Turkish Speaking Back Office Specialists who have the following criteria and will add strength to our team.

Job Description

In order to enhance customer experience, detect the inconveniences of the cases and take proper action via system

Achieving efficiency and accuracy based quality targets in regular basis

Requirements

Residency in İzmir

Native level in Turkish and independent level in English

Available to work in 24/7 shift system and office working

Attentive and meticulous work approach

Aware of current cultural, social and political events in the world

Our Advantages

Competitive salary package

Performance, night shift, work from office and tenure bonuses

Private health insurance and meal card

Shuttle/road fee for office work

Stable job and career development opportunities

Dynamic and supportive team

Flat hierarchical work order in an international structure

Referral bonuses

About Us: TELUS International Türkiye is a leading customer experience and digital solutions provider with over 2,000 team members in Izmir and Istanbul. We design, build and deliver next-generation digital solutions to enhance the customer experience (CX) for global and disruptive brands. TELUS International has almost 70,000 team members across 28+ countries, providing customer service at its best in more than 50 languages for 600+ international and well-known partners. The company's services support the full lifecycle of its clients' digital transformation journeys, enabling them to more quickly embrace next-generation digital technologies to deliver better business outcomes. Fueling all stages of company growth, TELUS International partners with brands across high growth industry verticals, including tech and games, communications and media, eCommerce and fintech, banking, financial services and insurance, healthcare, and travel and hospitality.

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